

# TRAIN OPERATORS PROVIDING SERVICES IN NORTH YORKSHIRE

## NORTHERN RAIL

Northern provides train services on the following routes:

- Leeds – Skipton – Settle – Carlisle \*
- Leeds – Skipton – Lancaster – Morecambe \*
- Skipton – Keighley – Shipley – Leeds/Bradford Forster Square
- Leeds – Harrogate – Knaresborough – York
- Leeds – Church Fenton – York (stopping trains)
- York – Selby – Hull
- Selby – Leeds – Bradford Interchange – Halifax – Huddersfield – Wakefield
- Selby – Leeds – Bradford Interchange – Halifax – Rochdale – Manchester Victoria
- Whitby – Middlesbrough (Esk Valley Railway) \*
- Scarborough – Filey – Bridlington – Driffield – Beverley – Hull \*
- Selby - Doncaster
- York – Sherburn in Elmet – Sheffield
- Knottingley – Goole

\* These lines have their own website, see the links below. See also our section on Community Railways.

- The Settle & Carlisle Railway [www.settle-carlisle.co.uk](http://www.settle-carlisle.co.uk)
- The Leeds – Skipton – Lancaster – Morecambe Railway is [www.llmr.co.uk](http://www.llmr.co.uk)
- The Esk Valley Railway is [www.eskvalleyrailway.co.uk](http://www.eskvalleyrailway.co.uk)
- The Scarborough – Filey – Bridlington – Hull line is [www.yorkshirecoastline.co.uk](http://www.yorkshirecoastline.co.uk)

Northern Rail Customer Relations can be contacted at:

e-mail: [customer.relations@northernrail.org](mailto:customer.relations@northernrail.org)

Telephone: 0845 000 0125

Postal address: Customer Relations, Freepost RLSL-ABEC-BGUU, Northern Rail Limited, LEEDS, LS1 4DY

Their website is: [www.northernrail.org](http://www.northernrail.org)

## EAST COAST

In North Yorkshire, East Coast serves Harrogate, Northallerton, Selby and Skipton. East Coast operates a high-speed train service from these stations to London Kings Cross.

East Coast Customer Relations can be contacted at:

e-mail, [customers@eastcoast.co.uk](mailto:customers@eastcoast.co.uk)

Telephone: 08457 225 333

Postal Address: East Coast Customer Relations, FREEPOST RRZG-ZZZX-LKXK, Newcastle upon Tyne, NE1 5DN

Their website is: [www.eastcoast.co.uk](http://www.eastcoast.co.uk)

## **TRANSPENNINE EXPRESS**

TransPennine Express (TPE) provides train services on the following routes:

- Manchester Airport – Manchester Piccadilly – Huddersfield – Dewsbury – Leeds – York – (some call at Thirsk) – Northallerton – Darlington – Durham – Newcastle
- Manchester Airport – Manchester Piccadilly – Huddersfield – Dewsbury – Leeds – York – Thirsk – Northallerton - Yarm – Thornaby - Middlesbrough
- Liverpool Lime Street – Warrington Central – Birchwood – Manchester Oxford Road – Manchester Piccadilly – Stalybridge – Huddersfield – Leeds – York – Malton – Seamer – Scarborough
- Manchester Piccadilly – Huddersfield – Leeds – Selby – Brough - Hull

TransPennine Express Customer Relations can be contacted at:

e-mail: [tpcustomer.relations@firstgroup.com](mailto:tpcustomer.relations@firstgroup.com)

Telephone: 0845 600 1671

Postal address: Customer Relations, First TransPennine Express, FREEPOST, Admail 3878, MANCHESTER, M1 9YB

Their website is: [www.tpexpress.co.uk](http://www.tpexpress.co.uk)

## **HULL TRAINS**

Hull trains provide services at Selby on their Hull – Selby – Doncaster – Retford – Grantham – London Kings Cross service.

Hull Trains can be contacted at:

e-mail: [customer.services@hulltrains.co.uk](mailto:customer.services@hulltrains.co.uk)

Telephone: 08450 710 222

Postal address: First Hull Trains, 4<sup>th</sup> Floor, Europa House, 184 Ferensway, HULL HU1 3UT

Their website is: [www.hulltrains.co.uk](http://www.hulltrains.co.uk)

## **GRAND CENTRAL TRAINS**

Grand Central Trains provide services at Northallerton and Thirsk on their Sunderland – Hartlepool – Eaglescliffe – Northallerton – Thirsk – York – London Kings Cross service.

Grand Central Customer Services can be contacted at:

e-mail: [customer.services@grandcentralrail.com](mailto:customer.services@grandcentralrail.com)

Telephone: 0845 603 4852

Postal Address: Grand Central Railway Company Ltd., River House, 17 Museum Street, York, YO1 7DJ

Their website is [www.grandcentralrail.com](http://www.grandcentralrail.com)

## **OTHER TRAIN OPERATORS WHO OPERATE WITHIN OR CLOSE TO NORTH YORKSHIRE ARE:**

### **CROSS COUNTRY TRAINS**

Cross Country trains operates the following two services *through* North Yorkshire:

- Aberdeen, Dundee, (some from Glasgow Central), Edinburgh, Berwick-upon-Tweed, Newcastle, Durham, Darlington, York, Leeds, Sheffield, Derby, Birmingham New Street, Cheltenham, Gloucester, Bristol, Taunton, Exeter, Newton Abbot, Totnes, Plymouth and Penzance
- Newcastle, Durham, Darlington, York, Doncaster, Sheffield, Derby, Birmingham New Street, Leamington Spa, Banbury, Oxford and Reading

The nearest stations for North Yorkshire residents and visitors served by these trains are Darlington and York.

Cross Country Trains can be contacted at:

e-mail: follow the link from the 'Contact Us' page on the Cross Country Trains website which is [www.crosscountrytrains.co.uk](http://www.crosscountrytrains.co.uk)

Telephone: 08447 369 123

Postal address: Customer Relations, Cross Country Trains, Cannon House, 18 The Priory Queensway, BIRMINGHAM, B4 6BS

### **EAST MIDLANDS TRAINS**

East Midlands Trains operate from London St Pancras to Leicester, Derby, Nottingham, Sheffield and Leeds, and on Saturdays in summer, one of these trains continues to and from Scarborough.

East Midlands Trains can be contacted at:

e-mail: [getintouch@eastmidlandstrains.co.uk](mailto:getintouch@eastmidlandstrains.co.uk)

Telephone: 08457 125678

Postal address: FREEPOST RSAK-GETK-BSJX, Customer Relations, East Midlands Trains, NOTTINGHAM NG2 3DQ

Their website is: [www.eastmidlandstrains.co.uk](http://www.eastmidlandstrains.co.uk)

## **SOME OTHER RAIL INDUSTRY CONTACTS**

### **Network Rail**

Network Rail is the owner of all railway infrastructure, this includes track, signalling and railway stations. Most stations, and this includes all stations in North Yorkshire, are managed on Network Rail's behalf by one of the train operators.

Also, Network Rail allocates **timetable** paths to train operators and publishes the National Rail Timetable on-line, this can be found at <http://www.networkrail.co.uk/asp/3828.aspx>

Network Rail has licensed some independent publishers to print a hard copy of this timetable, and they are available at most station bookstalls.

Network Rail can be contacted by e-mail by following the 'Contact Us' link from their website which is [www.networkrail.co.uk](http://www.networkrail.co.uk)

Their main telephone number is: 08457 114 141

Postal address: Network Rail, Kings Place, 90 York Way, LONDON, N1 9AG

### **National Rail**

National Rail acts on behalf of all train operating companies, both Franchised and Open Access, and provides timetable and fares information on all routes in Great Britain. Their informative website also includes real-time information on current train running, and about planned and un-planned service disruptions, and several telephone numbers. It is [www.nationalrail.co.uk](http://www.nationalrail.co.uk)

### **Railcards**

The National Rail website has a link to the Railcard website; however this can be accessed direct at [www.railcard.co.uk](http://www.railcard.co.uk) and this provides details of all National Railcards, their conditions, and how to obtain them.

### **Department for Transport**

The Department for Transport has a Rail Group who, among other things, define the Rail Franchise areas, let new franchises, and specify the basic passenger timetable. The rail part of their website is: [www.dft.gov.uk/railways](http://www.dft.gov.uk/railways)

E-mail: [rail@dft.gsi.gov.uk](mailto:rail@dft.gsi.gov.uk)

Telephone: 0300 330 3000

Postal address: Department for Transport, Great Minster House, 76 Marsham Street, LONDON, SW1P 4DR